

Riverland Bank Customer Checklist

- NOW:** Read the booklet in its entirety.
- ON OR BEFORE THURSDAY, FEBRUARY 16:** Print out or take a screen shot of each Bill Payment you have set up for easy entry into the new system before February 16.
- ON THURSDAY, FEBRUARY 16:** Submit any final Bill Payments you want processed on the old system.
- ON OR AFTER WEDNESDAY, FEBRUARY 22:** Activate new debit or ATM cards on Wednesday, February 22. (All cards should be received the week of February 10.) Current cards will no longer work after this date.
 - If you saved your debit card information in any online portals, you will need to update them as of February 22. Any transactions that try to process on the old debit card number will no longer process as of this date.

Remember: Limits will be \$300 ATM and \$500 POS daily. If these limits do not meet your needs, plan accordingly ahead of time.
- MONDAY, FEBRUARY 27:** You can log into the new online banking portal by visiting riverland.bank, or download the new app from the Google Play store or the App Store starting at 7:00 a.m.
- MONDAY, FEBRUARY 27:** Update any online portals with your new loan number if input at another institution.

Business Clients Checklist

- NOW:** Read the booklet in its entirety.
- JANUARY:** If you use any Cash Management tools (i.e., RDC, ACH Filter, Positive Pay, ACH, or Wire), ensure you have a meeting scheduled with Alyssa Pilger, VP, Cash Management Officer, 612-234-6306 or cashmanagement@riverland.bank.
- ON SATURDAY, FEBRUARY 11:** Current ACH Filter and Positive Pay access will end as of this date. Access to the new system will be available on Monday, February 27. Contact Cash Management with any questions regarding this transition.
- ON OR BEFORE THURSDAY, FEBRUARY 16:** Print out or take a screen shot of each Bill Payment you have set up for easy entry into the new system.
- ON THURSDAY, FEBRUARY 16:** Submit any final Bill Payments you want processed on the old system.
- ON OR BEFORE WEDNESDAY, FEBRUARY 22:** Have all ACH and Wire templates documented for setup in the new system. Contact Cash Management with questions.
- ON OR AFTER WEDNESDAY, FEBRUARY 22:** Activate new debit or ATM card on Wednesday, February 22. (All cards should be received the week of February 10.) Current cards will no longer work after this date.
 - If you saved your debit card information in any online portals, you will need to update them as of February 22. Any transactions that try to process on the old debit card number will no longer process as of this date.
- WEDNESDAY, FEBRUARY 22:** Process any wires or ACHs. The last day to process wires and ACH on the current online banking system is Wednesday, February 22. No wires or ACH will be able to be processed through an online banking portal until Monday, February 27 starting at 7:00 am when the new online banking portal will be available. Please plan accordingly.
- MONDAY, FEBRUARY 27:** Update any online portals with your new loan number if input at another institution.